



Modernize the User Experience for PeopleSoft Employee Self-Service

Maximize user engagement on any application version

PeopleSoft self-service efficiently reduces the burden on human resources by allowing employees to complete administrative transactions - however, the native Classic user interface is text/link heavy, making it difficult and time-consuming for employees to complete self-service tasks. Complicated and non-intuitive transactions can quickly lose an employee's interest, and disengagement with critical transactions can negatively impact human resource initiatives and workforce productivity.

To modernize the user experience and make PeopleSoft applications fit the expectations of today's workforce, Oracle has launched the Fluid User Interface (UI). Fluid improves the existing Classic UI and allows users to perform self-service transactions from anywhere, anytime, and on any device they want. However, there are a few challenges that remain:

The selective rollout schedule – The Fluid UI release schedule is staggered as Fluid pages are launched in phases. This can leave organizations with a UX environment that feature multiple UI versions: Classic, Classic Plus, and Fluid.



Inconsistent user experience – Oracle will not be converting every Classic page to Fluid. As an alternative, Classic Plus was launched to layer Classic pages with a Fluid like styling. With multiple UX styles, users may find themselves with an inconsistent interface as they navigate through a transaction.

Adaptive UI – Fluid UI is adaptive and comes with pre-set form factors defined as small, medium, large, extra-large. When accessed on any screen the application will attempt to fit a page into one of these predefined "boxes" irrespective of the device/screen size. A responsive UI fits any form-factor or device seamlessly and requires less scrolling and fewer clicks to complete a transaction. Lack of a responsive UI can increase the time to completion for self-service transactions and slightly confuse employees as they switch between devices. As new devices are introduced, the lack of a responsive UI becomes a greater challenge.



User expectations – The ubiquitous use of intuitive, modern, and browser-based self-guided (consumer) apps, has encouraged users to expect the same ease of use from enterprise applications. Non-intuitive transactions are time-consuming, leave room for errors, or worse – employees may avoid using them all-together.

Retirement of Classic Pages – With the introduction of Fluid, Oracle has also announced the retirement of Classic pages once a Fluid equivalent is released. Once the retirement date is reached, no updates or support of new issues will be available for those Classic pages.



Time reporting



Benefits



Payroll



Performance Management



Learning Management



Travel and Expense

PeopleUX delivers a truly responsive UI and enhances the user experience for PeopleSoft Employee Self-Service

Designed to improve the functionality and usability of PeopleSoft, PeopleUX platform delivers a consistent user experience across PeopleSoft – including Classic, Classic Plus, and Fluid pages. PeopleUX re-renders existing PeopleSoft HTML (including customizations) to provide a truly responsive user experience across any device – desktops, laptops, tablets, smartphones, and more.

With improved usability, visual design, and interactivity, PeopleUX enables employees to fulfil self-service transactions with ease, saving time and ensuring high engagement with critical HR initiatives.

How it Works:

- Plugs directly into the PeopleSoft Web Server and transforms the existing user interface without requiring additional customization or hardware
- Does not impact the underlying PeopleCode, so past customizations and future updates are not negatively affected
- Adapts to PeopleSoft Update Manager releases automatically

Why Customers Love it:

- Improves page layout to reduce unused fields and clicks, enabling users to access and fulfil transactions without requiring unnecessary (and possibly confusing) navigation
- Requires no additional development skills to transform pages - and organizations do not need to touch customizations to make them mobile and responsive
- Can effortlessly retain organizational branding, business logic, and customizations while enforcing security privileges

