



SOLUTION BRIEF

PeopleSoft eProcurement

Fast-track your requisition, purchase and approval cycles with PeopleUX

Abstract

According to a recent study¹, 70% of employees participate in requisitioning, purchasing, and approval processes - with each transaction taking up to 15 minutes on average. While 15 minutes may seem like a short span of time, when multiplied by the hundreds of requisition requests made every day (including review/approval time), the opportunity cost compounds to hours in lost productivity. Meaning, despite the prevalence of digital procurement platforms, slow approval cycles continue to negatively impact operational productivity.

PeopleSoft eProcurement enables self-service for requisition requests, approvals, and other procurement tasks. However, over time the needs of the modern workforce have shifted to a demand for mobile accessibility and unfortunately, the Classic user interface was built only for desktop. Oracle is actively working towards making PeopleSoft mobile with the release of Fluid UI pages; however, not all of the Classic functionality is available yet in Fluid.

An efficient supply chain process is essential to optimize the usage of your organization's resources and to minimize corporate spending. Therefore, organizations must identify and mitigate potential challenges in their path towards a mobile supply chain strategy that ensures optimal ROI, significantly improves the quality of operations, and boosts workforce productivity.



Challenges

Non-mobile transactions impact user productivity

Requiring on-the-go employees to be tied to a desktop computer for requisition transactions is tedious and distracts from their primary responsibilities. Employees want to perform the jobs they were hired to do and want their administrative tasks to be quick and simple. However, putting off tasks such as requisition requests can lead to delays and increased costs.

Whereas if employees have the liberty to perform those tasks on their mobile devices, they can fulfill them during breaks, on commutes, or even at home. To empower users with that flexibility, it is essential that procurement transactions are made mobile and intuitive, with a reduced number of clicks – along with a responsive content layout and a self-guided interface. A mobile interface powered by a simplified and visually engaging user experience allows employees to perform supply chain transactions quickly and efficiently, thereby improving operational productivity.

Delayed approvals slow down business

Enterprise managers receive multiple approval requests on a daily basis. Each purchase request is associated with certain financial liability, so approving them without careful assessment can impact operational budgets negatively. Moreover, to be productive, your workforce needs their requests fulfilled as quickly as possible, making approvals a time-sensitive task.

Spending time segregating, prioritizing and approving requisition requests is an inefficient use of your business leaders' time. Delayed requisition approvals also come with financial implications such as late payment penalties, vendor quote expiration, and more, which can negatively impact overall business operations.

PeopleSoft's Classic User Interface was not built for mobile

Many eProcurement users still rely on the Classic pages which they have used for many years. This interface was built with only desktop browser access in mind. Due to this design, an employee's ability to submit or approve requests is governed by their ability to access a desktop computer. This can be a challenge in areas like manufacturing where kiosks are used or in hospital settings where there are only shared terminals on a floor. Trying to complete a desktop-formatted transaction on a mobile device can be challenging, as the content layout will not fit the device's form-factor.

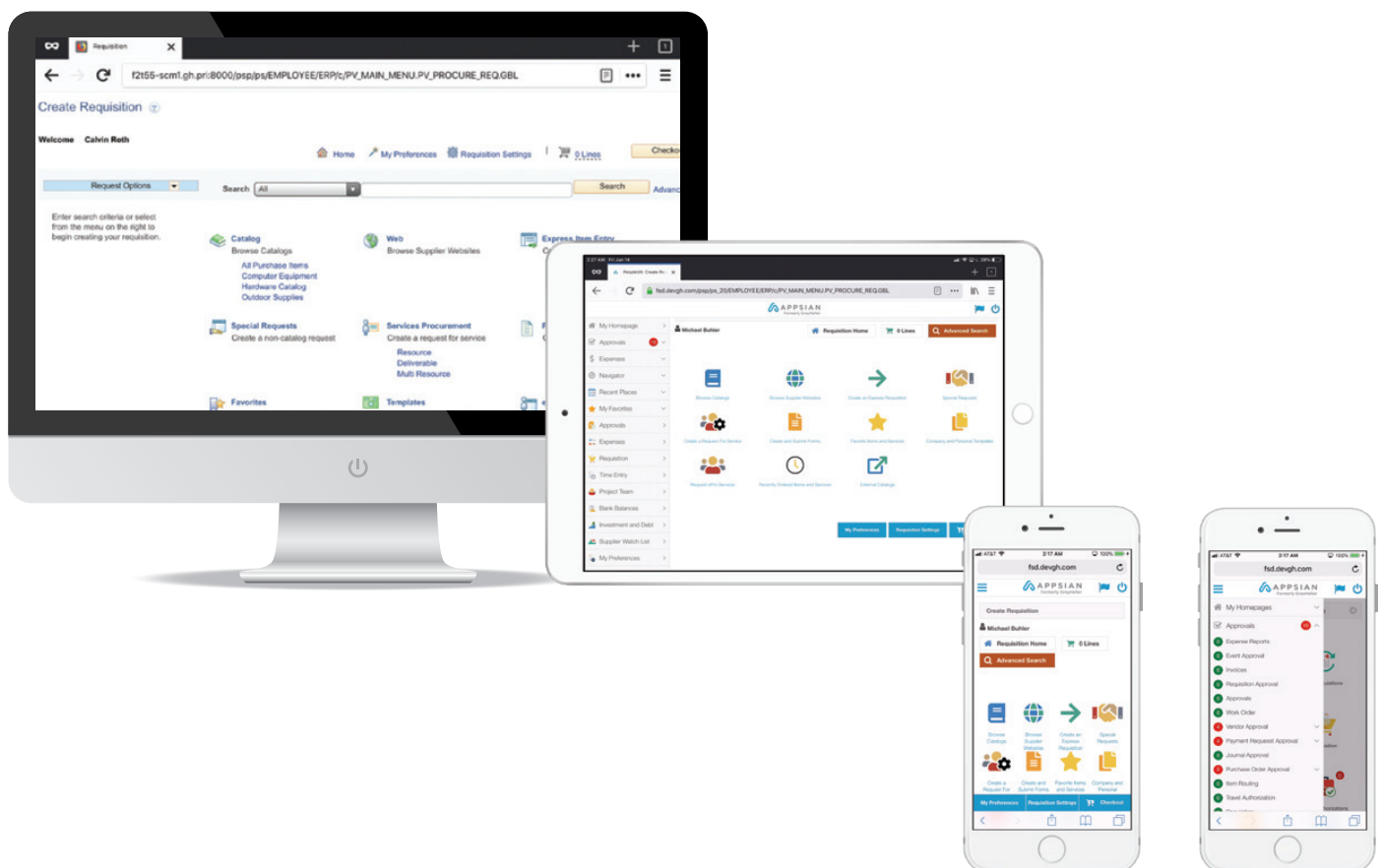
As Oracle/PeopleSoft development continues to move the procurement business process to Fluid with each PeopleSoft Update Manager (PUM) release, a factor to consider is that not all Classic pages will be converted to Fluid. Users are likely to still encounter Classic pages in supply chain which makes the user experience inconsistent and could cause confusion. Moving users to Fluid transactions follows Oracle's development strategy however it may require additional work to include customizations and deliver consistency across transactions and devices.

Solution

PeopleUX plugs into your PeopleSoft web server and re-renders the delivered PeopleSoft HTML to deliver a mobile-responsive user interface and seamless user experience. The result being transactions that are both mobile and optimized so the user experience is streamlined and consistent across all screens and devices.

PeopleUX maximizes employee productivity by enabling Classic requisitioning, purchasing, and approval transactions for users on any device including customizations. Since PeopleUX does not alter the delivered application, the user experience is not impacted by future updates allowing for a consistent user interface throughout the supply chain modules.

With PeopleUX for eProcurement, managers can quickly review and approve multiple requests that are segmented by function and clearly depict the required actions. Well-organized information and color-coded notifications improve accuracy in making approval decisions and help managers prioritize approvals based on importance. Similarly, users can create requisitions easily from their mobile devices in the matter of a few minutes without having to interrupt their daily activities.



PeopleUX Benefits

- Delivers PeopleSoft Supply Chain applications to users on all form-factors including customizations
- Allows users to navigate requisitioning / approvals on the go
- Uses modern, descriptive icons and displays related links / actions in focused lightboxes for clarity
- Intuitive navigation allows users to find the transactions they need quickly
- Mobile and tablet friendly designs allow flexibility and scalability in supply chain transactions
- Automatically organizes workflows on various form factors for rapid approvals

ROI analysis of PeopleUX implementation various organizations leveraging PeopleSoft observed:



93% faster requisition /
purchasing entry



98% faster manager
approvals



84% faster supplier
onboarding



92% reduction in procurement
labor costs

1- Appsiian/GreyHeller's 2018 ROI analysis from POC for 3 10000+ employee organizations

2- <https://goo.gl/Xf3Zrf>

